



PEA RIDGE FIRE DEPARTMENT CORE COMPETENCY DRILL



Officer Development—Conflict Resolution

DESCRIPTION AND EXPECTED PERFORMANCE: Each Officer shall be able to determine effective techniques for conflict resolution.

Length: 1 HOUR

REFERENCE: PRFD S.O.G.s for Department.

Equipment, Props, Information or Other Resources Needed: A computer, conflict ppt, and a training environment.

INSTRUCTIONS FOR THIS CORE COMPETENCY DRILL

Conflict is a Spark



If left alone, It Grows



Out of Control



Conflict Resolution Powerpoint

<https://pearidgeems.org/wp-content/uploads/2023/12/Officer-Development-Conflict-resolution.pdf>